

To: Nursing Department

From: Christopher Wilson, MSN, RN, CNML, CENP, NEA-BC, FACHE
Chief Nursing Officer

Date: Monday, March 17, 2025

Subject: Patient phlebotomy and intravenous access

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Please note Metropolitan recently expanded phlebotomy services to have a phlebotomist available 24/7. It is still the expectation that all nursing staff are able to perform patient phlebotomy including stat blood draws as needed. Additionally, only nurses and providers are permitted to provide intravenous access for patients.

For difficult access and after a failed attempt by the primary nurse the following steps should be taken:

- Asking a second nurse to attempt to collect the lab draw or intravenous access.
- Communicate the inability to complete the lab draw or gain intravenous access to the applicable nurse leader (unit Head Nurse, Assistant Director of Nursing or Off Tour Assistant Director of Nursing).
- Communicate to the provider inability to successfully draw labs or gain intravenous access. Providers, including residents should not be contacted until at least two different nurses make attempts.
- Document in the medical record the attempt to draw, including the number of attempts.

If you feel uncomfortable with drawing bloods or venous access or wish to receive additional training in venous access, please contact your Nurse Educator and/or Nurse Leader.

Thank you-

